

# Laptop *Luggage*

## Shipping/Delivery Information

Laptop Luggage uses the services of Australia Post for the distribution of items within Australia and beyond. All estimates are approximate and every endeavour is made to ensure the below times are adhered to, however Laptop Luggage accepts no responsibility for delivery times longer than those listed below. The shipping prices are reflective of their weight - the bags have quite a bit of weight as they are fully padded to protect them from any damage.

## Within Australia – All Registered Post

QLD	NSW, ACT, VIC	Other States within Australia
\$15.00 Up to 7 business days	\$18.00 Up to 7 business days	\$21.90 Up to 7 business days
Shipping is sent Registered Post via by Australia Post. Delivery is Australia wide to Street addresses, Company Addresses or PO Boxes. All bags are padded and protected in tough bags for protection and to ensure safe delivery of your laptop bag.		
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## Outside Australia

New Zealand	International
Based on weight – please contact us for details	Based on weight – please contact us for details
Duties may be payable by you upon entry to your country, these are out of our control.	Duties may be payable by you upon entry to your country, these are out of our control.
Delivery address can be a post office box.	Delivery address can be a post office box.
*Proof of delivery provided.	*Proof of delivery provided.

### Return policy:

Laptop Luggage gives you a 30 day Money Back Guarantee on all purchases, from the date printed on the invoice. Products must be unused and in their original condition and sent back to Laptop Luggage at the expense of the customer.

For all returns, along with the product you need to include your full name, contact details and receipt. When sending items back to us, we recommend using registered post so that you can track your parcel in case of mishap during transit. All returns must be packaged safely and securely, as damage during transit can cause complications for the returns process.

We try to ensure all our products are shipped free from defects, but if there is a problem with your purchase when you receive it, please contact Laptop Luggage and we will organise to have the item replaced for you at no extra cost to you

You may return your merchandise to: **Laptop Luggage, P.O. Box 3025, Norman Park, QLD 4170**

If you have any questions regarding your order, please feel free to contact us at: [info@laptopluggage.com.au](mailto:info@laptopluggage.com.au)